

PRIVACY STATEMENT

Ruah Health Support works in accordance with the National Privacy Principles.

If you have any questions regarding the way your information is collected, stored or shared by the Ruah Health Support Workers or the organisation, please seek advice from the Ruah Health Support Manager.

Ruah Community Services **vision** is a socially just, compassionate, participative and sustainable community.

Its **mission** is to redress disadvantage and enhance the human spirit.

Ruah Administration and Executive Management personnel

Telephone: (08) 9227 7012
Facsimile: (08) 9227 7879
Email: administration@ruah.com.au
Address: 27 Cleaver Street West Perth 6005
Website: www.ruah.com.au

Ruah Community Services
Daughters of Charity Services (WA)
ABN 98 065 827 787

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+61 8 9313 2241



RUAH
HEALTH
SUPPORT

A mobile,
community based,
care coordination
support service

RUAH
HEALTH
SUPPORT



RUAH COMMUNITY SERVICES

Who do we work with?

We work with PLWHA whose lifestyles impact on their health. People may be having difficulties with issues such as:

- Starting and staying on treatment
- Finding and keeping a home
- Problems with alcohol or drugs
- Violence at home or elsewhere
- Mental health issues
- Complex family and parenting issues

What do we do?

We offer support, advocacy, information and referrals across a whole range of areas.

Ruah Health Support workers can.....

- Help you to find ways to cope with day-to-day life issues
- Assist you in accessing services including; medical appointments, housing, recreation, training or employment
- Talk with you about your life and listen to your story- the good and the bad
- Help you to understand what the doctors and nurses are telling you
- Offer information on treatment, sexual health, welfare, and legal issues
- Refer you to other agencies that may best suit your individual needs
- Assist you to explore issues around sexuality and sexual identity

How do we work?

Ruah Health Support provides professional assertive case management support. We are a mobile community based service across the metropolitan area.

We can visit you,

- At your home
- Where you're staying
- A coffee shop
- In the local park
- In hospital

Ruah Health Support

You can choose to access this

Confidential

community based

service for PLWHA

For further information please contact:

Ruah Health Support on pager number:

9480 5500

Identify the worker you want to make contact

with by their first name,

or email us at:

healthsupport@ruah.com.au